



February 23, 2022

Dear Valued Partner,

As you know, worldwide demand for semiconductors and other electronic components has surged and the global supply chain has been challenged by the ongoing COVID-19 pandemic. This dynamic had led to production bottlenecks across many industries, including solar.

To mitigate volatile market conditions, SMA enacted a comprehensive risk management strategy and an aggressive stocking and sourcing plan. We worked together with our suppliers to secure agreed-upon deliveries. Despite these efforts, market conditions will now result in a production shortfall.

HOME and BUSINESS WLAN (Wi-Fi)

Delivery of the WLAN (Wi-Fi) modules used by SMA is insufficient to meet demand. As a result, select products from the U.S. HOME and BUSINESS portfolio will not be produced with the WLAN (Wi-Fi) feature after March 14th. To meet some demand, SMA will temporarily supply **Sunny Boy** inverters without the integrated WLAN function. Installers may still utilize Ethernet (wired) communications for commissioning and operation as specified in the product manual. The [Cellular Modem Kit](#) may also be procured as an alternative. More information on models affected as well as FAQs can be found on our [webpage](#) dedicated to this temporary situation. This page will be updated as information develops.

Additional resources will also be provided to assist installers looking to use a wired connection from the inverter to a Wi-Fi extender or repeater for connection to a home network.

For a select time, the **Data Manager M** will also be shipped without the WLAN feature. Standard wired operation will remain unchanged.

Devices without integrated WLAN will be marked with a special notation on the shipping label and a unique product label.

SUNNY TRIPower CORE1

Additional component shortages will also impact SMA America's **Sunny Tripower CORE1**. Effective immediately, SMA America is placing a temporary hold on all new orders. We will work with our distribution and



installation partners to confirm new delivery dates for existing orders. Customers impacted by these shortages will be contacted over the next few weeks.

SUNNY HIGHPOWER PEAK3

SMA America does not anticipate delivery delays for current **Sunny Highpower PEAK3** orders. However, depending on demand, we cannot rule out temporary, future disruptions. Please work with your SMA sales representative to identify project timelines to ensure your requirements can be met.

We understand the impact this temporary situation may have on your business and will work with each of you to address your unique requirements until global supply stabilizes and normal production returns. In the meantime, we appreciate your patience and value your cooperation.

Sincerely,

A handwritten signature in black ink that reads "Charles Ellis". The signature is written in a cursive style with a large, sweeping initial "C".

Charles Ellis

Vice President Sales, Americas Region

SMA Solar Technology