Warranty

Products manufactured by Samlex America, Inc. (the "Warrantor") are warranted to be free from defects in workmanship and materials under normal use and service. This warranty is in effect from the date of purchase by the user (the "Purchaser").

All new items purchased have a minimum 2 year warranty

For a warranty claim, please contact Samlex America to obtain a Return Authorization Number The defective part or unit should be returned at the Purchaser's expense to the authorized location – normally this is the place of purchase. A written statement describing the nature of the defect, the date of purchase, the place of purchase, and the Purchaser's name, address and telephone number should be included The equipment will be repaired or replaced at the Warrantor's option without charge, and returned to the Purchaser at the Warrantor's expense.

No refund of the purchase price will be granted to the Purchaser, unless the Warrantor is unable to remedy the defect after having a reasonable number of opportunities to do so

No other express warranty is hereby given and there are no warranties which extend beyond those described herein. This warranty is expressly in lieu of any other expressed or implied warranties, including any implied warranty of merchantability, fitness

There shall be no responsibility or liability whatsoever on the part of the Warrantor or its employees and representatives for injury to any persons, or damage to person or persons, or damage to property, or loss of income or profit, or any other consequences

The Warrantor assumes no liability for incidental or consequential damages of any kind.

Call us Toll Free at: 1-800-561-5885 or 604-525-3836