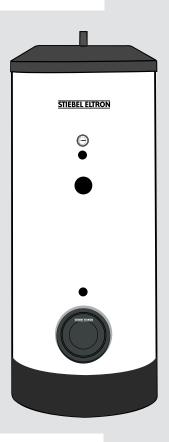
# OPERATING AND INSTALLATION INSTRUCTIONS

SINGLE AND DUAL HEAT EXCHANGER SOLAR STORAGE TANKS

» SBB 300, 400 S & SBB 300, 400, 600 PLUS



**STIEBEL ELTRON** 

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## **General Information**

Read this entire manual. Failure to follow all the guides, instructions and rules could cause personal injury or property damage. Improper installation, adjustment, alteration, service and use of this unit can result in serious injury.

This unit must be installed by a professional installer. The installation must comply with all national, state and local plumbing and electric codes. Proper installation is the responsibility of the installer. Failure to comply with the installation and operating instructions or improper use voids the warranty.

Save these instructions for future reference. Installer should leave these instructions with the consumer.

Service of the unit must be performed by a qualified service agency.

Never set the solar loop pressure greater than potable (domestic) water supply pressure. If the potable water pressure is too low, a booster pump may be needed to assure that it exceeds the required solar loop pressure.

If you have any questions regarding the installation, use or operation of this water heater, or if you need any additional installation manuals, please call our technical service line at 800-582-8423 (USA and Canada only). If you are calling from outside the USA or Canada, please call USA 413-247-3380 and we will refer you to a qualified Stiebel Eltron service representative in your area.

THIS IS THE SAFETY ALERT SYMBOL. IT IS USED TO ALERT YOU TO POTENTIAL PERSONAL INJURY HAZARD. OBEYALLSAFETY MESSAGES THAT FOLLOW THIS SYMBOL TO AVOID POSSIBLE INJURY OR DEATH.

# **Safety Instructions**

WARNING: NEVER INSTALL ANY VALVES OR SHUTOFF DEVICES IN THE PIPING BETWEEN THE COLLECTORS AND THE SAFETY VALVE. THE SAFETY VALVE IS ACTUATED AT 87 PSI PRESSURE.

DANGER: WATER TEMPERATURES OVER 125°F CAN CAUSE SEVERE BURNS INSTANTLY OR DEATH FROM SCALDING. A HOT WATER SCALDING POTENTIAL EXISTS IF THE THERMOSTAT ON THE UNIT IS SET TOO HIGH. HOUSEHOLDS WITH SMALL CHILDREN, DISABLED OR ELDERLY PERSONS MAY REQUIRE THAT THE THERMOSTAT BE SET AT 120°F OR LOWER TO PREVENT POSSIBLE INJURY FROM HOT WATER.

DANGER: SETTING THE MAXIMUM TANK TEMPERATURE HIGHER THAN 140°F AT THE CONTROL UNIT IS PERMISSIBLE ONLY IN CONJUNCTION WITH A THERMOSTATICALLY-CONTROLLED DHW MIXING VALVE. OTHERWISE THERE CAN BE A RISK OF SCALDING AT THE DRAWOFF POINT.

CAUTION: ALL SENSOR WIRING SHOULD BE RATED FOR EXPECTED TEMPERATURES AND MUST BE PROTECTED FROM DEGRADATION AND ELECTRICAL INTERFERENCE.

#### Solar Loop

Use only a mixture of 50% GRAS (food grade) Propylene Glycol and de-ionized water. (Heat Exchanger type SW, AWWA Fluid Class II - see MSDS for handling instructions.)

WARNING: FLUID MAY BE DISCHARGED AT HIGH TEMPERATURE AND/OR PRESSURE. THERE CAN BE A RISK OF SCALDING AT THE DISCHARGE POINT.

NO OTHER FLUID SHALL BE USED THAT WOULD CHANGE THE ORIGINAL CLASSIFICATION OF THIS SYSTEM. UNAUTHORIZED ALTERATIONS TO THIS SYSTEM COULD RESULT IN A HAZARDOUS CONDITION.

### 3. OPERATION AND SERVICE

# 3.1 Start-up

The hydronic back-up boiler (see Figure 5) and solar storage tank (see Figures 4 & 5), constitute a functional unit. Hot water is generated throughout the year by the solar collectors (see Figure 4). Supplemental heat is provided by the back-up boiler when there is insufficient solar energy available (see Figure 5).

The entire heater and hot water system must be filled with water and have adaquate air ventilation. Please refer to the solar collector's and the boiler's installation instructions.

## 4. MAINTENANCE AND CLEANING

Routine care and maintenance extends the life expectancy and operating safety of the hot water storage unit. The outer casing should be cleaned with a slightly damp cloth and commercially available neutral cleaning agent. This should be done on a regular basis.

## 4.1 Temperature / Pressure Relief Valve

WARNING: THE T&P RELIEF VALVE IS DESIGNED TO RELIEVE BUILT UP PRESSURE IN THE WATER HEATER. FLUID MAY BE DISCHARGED AT HIGH TEMPERATURE AND/OR PRESSURE. SCALDING HOT WATER INJURIES CAN OCCUR.

NOTICE: THE WATER HEATER AND T&P RELIEF VALVE SHOULD BE INSTALLED AND PIPED IN AND TO AN AREA WHERE WATER DISCHARGE AND LEAKING WILL NOT CAUSE PROPERTY DAMAGE.

The proper function of the Temperature / Pressure ("T&P") relief valve is required to prevent damage to the hot water storage unit. The T&P valve needs to be open during cold-water addition. The water has to flow from the relief line at full stream.

## 4.2 Decalcification

With hard tap water, a deposit of scale will form on the inside of the storage unit. Based on professional experience, it is necessary to decalcify with commercially available solvents at timely intervals. Follow the manufacturers instructions for solvent use. The hot water storage unit needs to be emptied. The inspection cover must be removed and sediments on the tank bottom must be flushed.

# 4.3 Replacement of the Sacrificial Anode

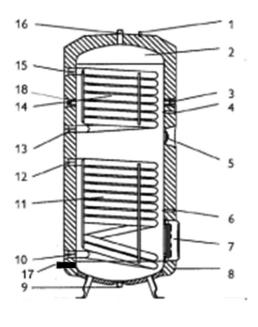
Depending on the composition of the tap water, an inspection of the sacrificial anode (Pos. 1, Figure 1) at timely intervals is recommended. With heavy wear, an original equipment replacement anode must be installed to protect the inner container from corrosion. An inspection should be performed at least once a year.

# 5. FAILURES - CAUSES - CORRECTION

Failures	Causes	Correction
Inadequate water pressure	Shut-off valve is not completely open.  Cold or hot water line is obstructed.	Open Shut-off valve. Clean or exchange pipes.
Hot water flow inadequate	Boiler temperature is set too low. Recommended 176 to 185 °F / 80 to 85 °C.	Set boiler to recommended temperature.
	Heat exchanger is calcified.	Clean heat exchanger,
Hot water storage tank not being heated	Program selection at the heater control is not properly selected.	Select and set program per instructions.
Outlet quantity inadequate	Aerator at the extraction point blocked.	Unscrew aerator and clean.
Hot water supply exhausted too quickly	Flow rate too high. Recommended 2.6-3.9 gal./min. or 9.8-14.8 l/min.	Restrict spigot valve rate.

# 6. TECHNICAL SPECIFICATIONS

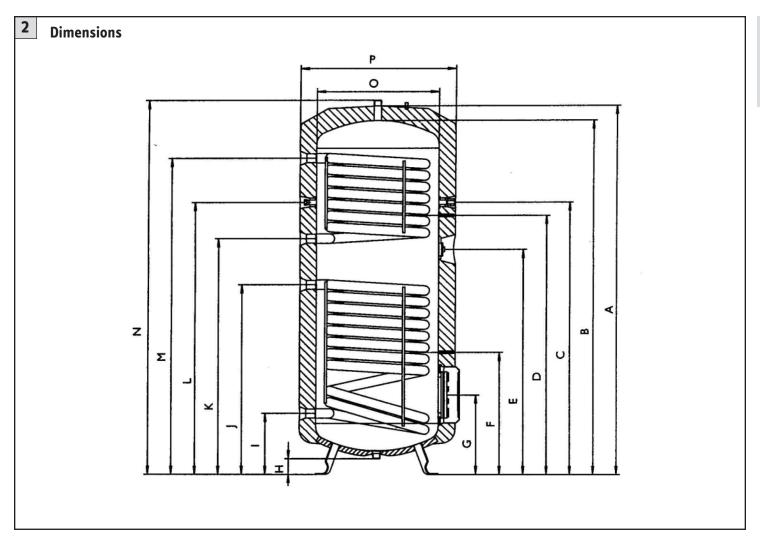
# Components of the SBB S / SBB Plus



- 1. Sacrifical anode indicator
- 2. Glass lined steel tank
- 3. Thermometer well
- 4. Immersion sleeve for boiler temperature probe
- Spare port
- Immersion sleeve for solar temperature probe
- Inspection port
- Expanded polystyrene-thermal insulation
- Cold water inlet (SBB 300 & 400 S/Plus)
- 10. Heat exchanger solar return
- 11. Solar/main heat exchanger
- 12. Heat exchanger solar feed
- 13. Heat exchanger boiler return (SBB 300, 400, 600 Plus)
- 14. Upper heat exchanger (SBB 300, 400, 600 Plus)
- 15. Heat exchanger boiler feed (SBB 300, 400, 600 Plus)
- 16. Warm water outlet / T&P relief valve location
- 17. Cold water inlet (SBB 600 Plus)
- 18. Circulation port

# **6.1 Technical Data and Specifications**

Model			SBB 300 S	SBB 400 S
Item No.			221219	221222
Contents Storage capacity		Gal / l	80.6 / 305	108.6 / 411
Storage capacity Volume of heat exchanger, top			N/A	N/A
Volume of heat exchanger, top		Gal / I	2.7 / 10.1	2.9 / 11.3
<u> </u>			·	
Pressure				
Working pressure		PSI / bar	150 / 10	150 / 10
Tested to pressure		PSI / bar	217 / 15	217 / 15
Max. pressure of boiler loop		PSI / bar	150 / 10	150 / 10
Temperature				
Max. temperature lower loop		°F / °C	266 / 130	266 / 130
Max. temperature of upper loop		°F / °C	N/A	N/A
Heat exchanger Surface area heat exchanger top		sq in / m²	N/A	N/A
Surface area heat exchanger bottom		sq in / m²	2,325 / 1.5	2,635 / 1.7
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Weights				
Tank weight empty		lb. / kg	292 / 133	371 / 169
Tank weight full		lb. / kg	988 / 448	1,304 / 591
Other				
Standby losses in 24 hours		BTU / kWh	6,500 / 1.9	7,500 / 2.2
Cold/hot water connection			for 1" copper pipe with adapte	rs, provided with unit
Model Item no.		SBB 300 PLUS	SBB 400 PLUS 187874	SBB 600 PLUS 187875
item no.		187873		
Contents				
Storage capacity	Gal / l	80.6 / 305	108.6 / 411	162.9 / 617
Volume of heat exchanger, top	Gal / I	1.9 / 7.3	2.2 / 8.2	2.5 / 9.6
Volume of heat exchanger, bottom	Gal / I	2.7 / 10.1	2.9 / 11.3	3.5 / 13.2
Pressure				
	PSI / bar	150 / 10		150 / 10
Working pressure	PSI / bar PSI / bar	150 / 10 217 / 15	150 / 10 217 / 15	
Working pressure Tested to pressure				150 / 10
Working pressure Tested to pressure Max. pressure of boiler loop	PSI / bar	217 / 15	217 / 15	150 / 10 217 / 15
Working pressure Tested to pressure Max. pressure of boiler loop Temperature	PSI / bar	217 / 15	217 / 15	150 / 10 217 / 15
Working pressure Tested to pressure Max. pressure of boiler loop  Temperature Max. temperature lower loop	PSI / bar PSI / bar	217 / 15 150 / 10	217 / 15 150 / 10	150 / 10 217 / 15 150 / 10
Working pressure Tested to pressure Max. pressure of boiler loop  Temperature Max. temperature lower loop Max. temperature of upper loop	PSI / bar PSI / bar °F / °C	217 / 15 150 / 10 266 / 130	217 / 15 150 / 10 266 / 130	150 / 10 217 / 15 150 / 10 266 / 130
Working pressure Tested to pressure Max. pressure of boiler loop  Temperature Max. temperature lower loop Max. temperature of upper loop  Heat exchanger	PSI / bar PSI / bar  °F / °C °F / °C	217 / 15 150 / 10 266 / 130 266 / 130	217 / 15 150 / 10 266 / 130 266 / 130	150 / 10 217 / 15 150 / 10 266 / 130 266 / 130
Working pressure Tested to pressure Max. pressure of boiler loop  Temperature Max. temperature lower loop Max. temperature of upper loop  Heat exchanger  Surface area heat exchanger top	PSI / bar PSI / bar  °F / °C  °F / °C  sq in / m²	217 / 15 150 / 10 266 / 130 266 / 130	217 / 15 150 / 10 266 / 130 266 / 130 2,015 / 1.3	150 / 10 217 / 15 150 / 10 266 / 130 266 / 130
Working pressure Tested to pressure Max. pressure of boiler loop  Temperature Max. temperature lower loop Max. temperature of upper loop  Heat exchanger  Surface area heat exchanger top	PSI / bar PSI / bar  °F / °C °F / °C	217 / 15 150 / 10 266 / 130 266 / 130	217 / 15 150 / 10 266 / 130 266 / 130	150 / 10 217 / 15 150 / 10 266 / 130 266 / 130
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Working pressure Tested to pressure Max. pressure of boiler loop  Temperature Max. temperature lower loop Max. temperature of upper loop  Heat exchanger Surface area heat exchanger top Surface area heat exchanger bottom  Weights Tank weight empty	PSI / bar PSI / bar  °F / °C  °F / °C  sq in / m²  sq in / m²	217 / 15 150 / 10 266 / 130 266 / 130 1705 / 1.1 2325 / 1.5	217 / 15 150 / 10 266 / 130 266 / 130 2,015 / 1.3 2,635 / 1.7	150 / 10 217 / 15 150 / 10 266 / 130 266 / 130 2945 / 1.9 3875 / 2.5
Working pressure Tested to pressure Max. pressure of boiler loop  Temperature Max. temperature lower loop Max. temperature of upper loop  Heat exchanger Surface area heat exchanger top Surface area heat exchanger bottom  Weights  Tank weight empty  Tank weight full	PSI / bar PSI / bar  °F / °C °F / °C  sq in / m² sq in / m²	217 / 15 150 / 10 266 / 130 266 / 130 1705 / 1.1 2325 / 1.5	217 / 15 150 / 10 266 / 130 266 / 130 2,015 / 1.3 2,635 / 1.7	150 / 10 217 / 15 150 / 10 266 / 130 266 / 130 2945 / 1.9 3875 / 2.5
Pressure  Working pressure  Tested to pressure  Max. pressure of boiler loop  Temperature  Max. temperature lower loop  Max. temperature of upper loop  Heat exchanger  Surface area heat exchanger top  Surface area heat exchanger bottom  Weights  Tank weight empty  Tank weight full  Other  Standby losses in 24 hours	PSI / bar PSI / bar  °F / °C °F / °C  sq in / m² sq in / m²	217 / 15 150 / 10 266 / 130 266 / 130 1705 / 1.1 2325 / 1.5	217 / 15 150 / 10 266 / 130 266 / 130 2,015 / 1.3 2,635 / 1.7	150 / 10 217 / 15 150 / 10 266 / 130 266 / 130 2945 / 1.9 3875 / 2.5



Тур			SBB 300 S / Plus	SBB 400 S / Plus	SBB 600 Plus
Α	Height of unit w/insulation	in/mm	66.1/1679	72.7/1848	68.3/1735
В	Height of unit without insulation	in/mm	63.3/1609	70.1/1781	65.7/1670
С	Height of well for temp. sensor	in/mm	46.4/1179	48.7/1238	46.9/1192
D	Height thermometer	in/mm	41.1/1045	43.0/1093	41.5/1055
E	Height spare port	in/mm	40.3/1025	42.4/1078	40.9/1040
F	Height of well for temp. sensor	in/mm	21.9/557	22.0/560	23.4/595
G	Height inspection flange	in/mm	14.4/365	14.4/367	15.9/405
Н	Height cold water feed	in/mm	2.9/73	2.6/65	2.0/50
I	Height solar return	in/mm	11.0/280	11.1/282	10.9/277
	Height solar feed	in/mm	34.0/865	34.1/867	33.9/862
K	Height boiler return	in/mm	38.4/975	44.5/1130	42.9/1089
L	Height circulation port	in/mm	52.7/1339	63.0/1600	57.2/1453
М	Height boiler feed	in/mm	52.7/1339	63.0/1600	57.2/1453
N	Overall height	in/mm	67.08/1704	73.74/1873	69.29/1760
0	Width without thermal insulation	in/mm	21.65/550	23.62/600	29.52/750
Р	Width with thermal insulation	in/mm	27.55/700	29.52/750	36.22/920

## 7. INSTALLATION INSTRUCTIONS FOR THE PROFESSIONAL

#### 7.1 General

Figure 1 is referenced for explanation of the following text.

#### 7.1.1 Brief Description of the Appliance - Applications

The Stiebel Eltron Vertical Solar Storage tank SBB S / Plus, in combination with Stiebel Eltron's Solar Collector is an economical hot water generator.

The Stiebel Eltron Vertical Solar Storage tank SBB S / Plus, in combination with any hydronic boiler also functions as an efficient indirectly fired water heater.

#### 7.1.2 Connections

All connections (cold and hot) are readily accessible and allow for easy installation.

### 7.2 Delivery Configuration

The hot water storage tank SBB S / Plus is wrapped in plastic and is delivered on a one-way pallet. The storage tank has foam insulation, a ABS outer casing and ABS cover.

#### **Equipment:**

- Storage unit with two welded steel plain-ended pipe heat exchangers
- · Hot water corrosion protection with special enamel coating
- Maximum operation pressure

Hot water 150 PSI

Heated water 150 PSI

- Three immersion sleeves for housing of temperature probe and thermometer
- · Magnesium Safety Anode
- Circulation Socket
- · Attached Flange inspection cover (SBB models)
- PU Foam insulation 2.95 in. (70 mm.) thick
- · ABS outer casing with zipper in protective pouch
- · ABS Cover and Flange cover

Only for SBB 600 Plus:

 Removable polyurethane-side panels with fastening strap and locking parts

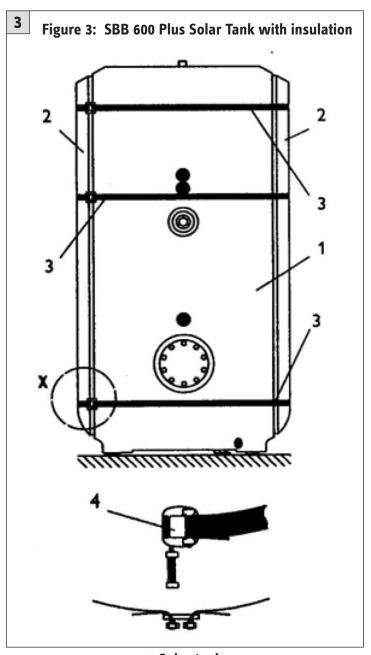
### 7.3 Tasks to be performed by Installer

An approved technician should perform the setup, installation and initial start-up following these instructions.

## 7.4 Regulations and Standards

WARNING: THIS PRODUCT MUST BE INSTALLED ACCORDING TO ALL NATIONAL AND LOCAL PLUMBING AND ELECTRICAL CODES. IT MUST BE INSTALLED BY A LICENSED PLUMBER AND ELECTRICIAN.

Refer to: all local construction, fire-code and trade control regulations.



1 Solar tank
2 PU side panel
3 Fastening strap
4 Locking part

## 8.1 Set-up

NOTICE: THE UNIT SHOULD BE LOCATED IN AN AREA WHERE WATER LEAKAGE FROM THE UNIT OR ANY CONNECTIONS WILL NOT RESULT IN DAMAGE TO THE AREA SURROUNDING THE UNIT.

DANGER: THE UNIT MUST NOT BE LOCATED NEAR FLAMMABLE LIQUID SUCH AS GASOLINE, ADHESIVES, SOLVENTS, PAINT THINNERS, BUTANE, LIQUIFIED PROPANE, ETC. AS THE CONTROLS OF THIS APPLIANCE COULD IGNITE VAPORS CAUSING AN EXPLOSION.

Inspect the packaging for damage and remove packaging at the installation site. Verify presence of six brass thread to sweat fittings. The installation site must be structurally capable of supporting the weight of the tank when filled. The location has to be above freezing. The water drainage pipe must be freeze proof.

#### 8.2 Connection

Refer to Figure 1 and Figure 2.

#### 8.3 Heater Installation

The installation of the hydronic loop is shown in Figures 4 & 5. The circuit must include a Temperature / Pressure Relief Valve, and airvent, a check valve, and an expansion tank.

#### 8.4 Hot Water Installation

#### 8.4.1 Local Site Conditions

Prior to installation check that the local conditions are compatible with the appliance design, especially that the maximum working excess pressure of 150 PSI (10 bar.) is not exceeded.

#### 8.4.2 Required Pipe Combinations

A steel or a copper pipe with insulation can be used for the hot water connectors. Copper pipe with insulation is especially suitable due to its low heat loss.

#### Required combinations:

Cold water pipeline	Hot water pipeline
Copper pipe	Copper pipe
Steel pipe	Steel or copper pipe
Plastic pipe	Steel or copper pipe

## 8.4.3 Cold Water Supply Safety Components

All safety components must be installed into the cold water supply (Fill & drail valve, Check valve, isolating ball valve & pressure regulator, see Figures 4 & 5). The order of the individual fittings must be in accordance to local regulations.

#### 8.4.4 Pressure Regulator Settings

The pressure regulator has to be set to 150 PSI (10 bar). It can only be installed into the cold water supply. The supply has to be thoroughly inspected prior to installation. Installation of dirt filters or any other narrowing of the supply line to the pressure relief valve is forbidden.

The temperature & pressure relief valve has to be easily accessible. Expansion water generated during the heating has to flow visibly to a drain. The drainage pipe must be large enough to accommodate water drainage with a fully opened T & P valve. The drainage pipe must be protected from freezing and must not lead outdoors. The pressure regulator (Figures 4 & 5) has to be set so no water drips from the T & P valve.

Heavy dripping of the T & P valve can be caused by dirt in the valve seat or water pressure. Water pressure needs to re regulated below 150 PSI.

#### 8.4.5 Before Filling

Prior to filling all screws must be tight.

## 8.4.6 Drainage and Re-circulation

Drainage of the hot water tank is via the fill & drain valve (Figures 4 & 5).

A re-circulator can be attached to a separate socket across the thermometer. Drill the outer casing with a hole saw Ø 50 where marked and remove insulation from the socket in that area. For energy conservation, use of a circulator is not recommended.

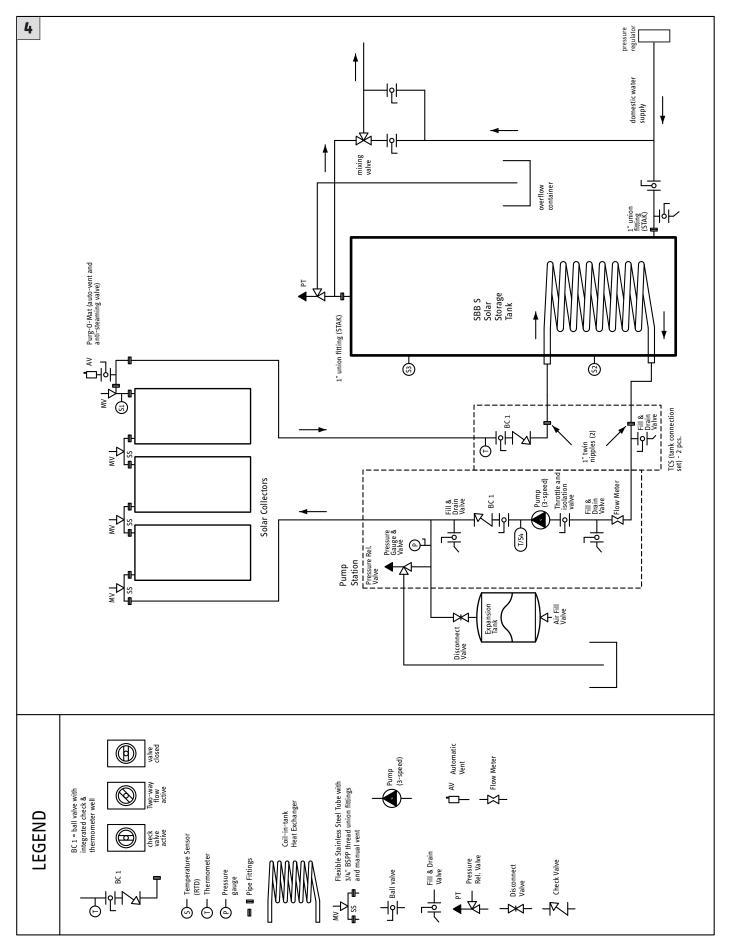


Figure 4: Installation / system diagram for SBB S solar storage tank without hydronic back-up

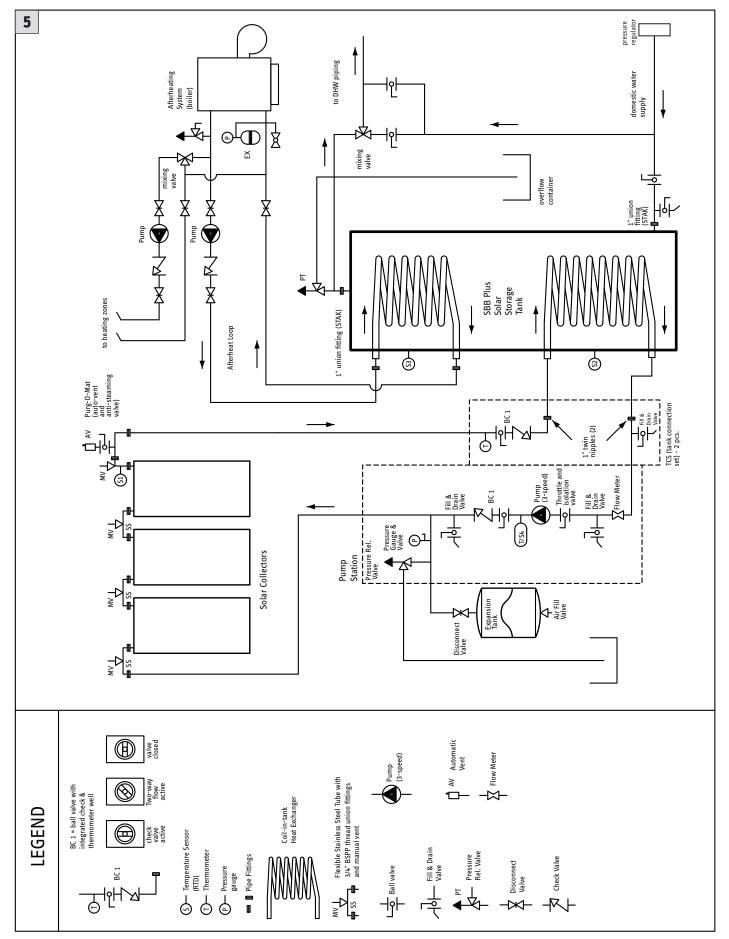


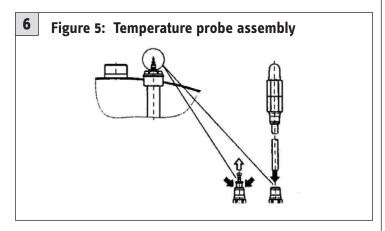
Figure 5: Installation / system diagram for SBB Plus solar storage tank with hydronic back-up

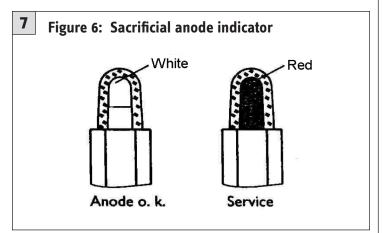
#### 8.5 Hot water temperature probe

The hot water temperature probe is to be installed into the upper immersions sleeve (Pos. 3, Figure 1).

## 8.6 Solar Storage Tank - Temperature Probe

The solar storage tank temperature probe to lower immersion sleeve of the hot water storage tank (Pos. 6, Figure 1). The temperature probe must be completely inserted into the probe sleeve.





## 8.7 Connection to the Solar Unit

The installation of the solar loop is shown in Figures 4 & 5. The solar loop must include temp/pressure relief, an air-vent, a check valve and an expansion tank. Refer to the separate operation and installation instructions for the SOL 25 Plus flat plate solar collector.

IMPORTANT NOTICE: TEST OPERATION AFTER INSTALLATION. START UP MUST FOLLOW THE APPROVAL OF THE INSTALLER (REFER TO SECTION 3. OPERATION AND SERVICE).

### **8.8 Sacrificial anode** (spare part)

If a sacrificial anode is installed into the SBB S or SBB Plus storage tank, the following must be observed:

#### Installation - sacrificial anode

• Pull out the red shut-off plug while simultaneously depressing the

pressure ring, (see Figure 7).

- Push in the open pipe end of the indicator element until deadstop.
- Attach the sticker "Note Signal Anode" to a highly visible spot on the insulation.

NOTICE: WHEN THE STORAGE TANK IS NOT OPERATED WITH A SIGNAL DISPLAY, THE RED PLUG MUST REMAIN IN THE ANODE.

Function - Sacrificial indicator

- After consumption of the anode, humidity escapes through the hollow anode core to the signal cartridge and causes a color change there (see Figure 7)
- When the cartridge turns red contact the installer so he can check the anode and if needed replace it.

Routine maintenance improves operating safety and life expectancy of the SBB S and SBB Plus solar hot water storage tanks.

# 9. TEMPERATURE & PRESSURE RELIEF VALVE ASSEMBLY

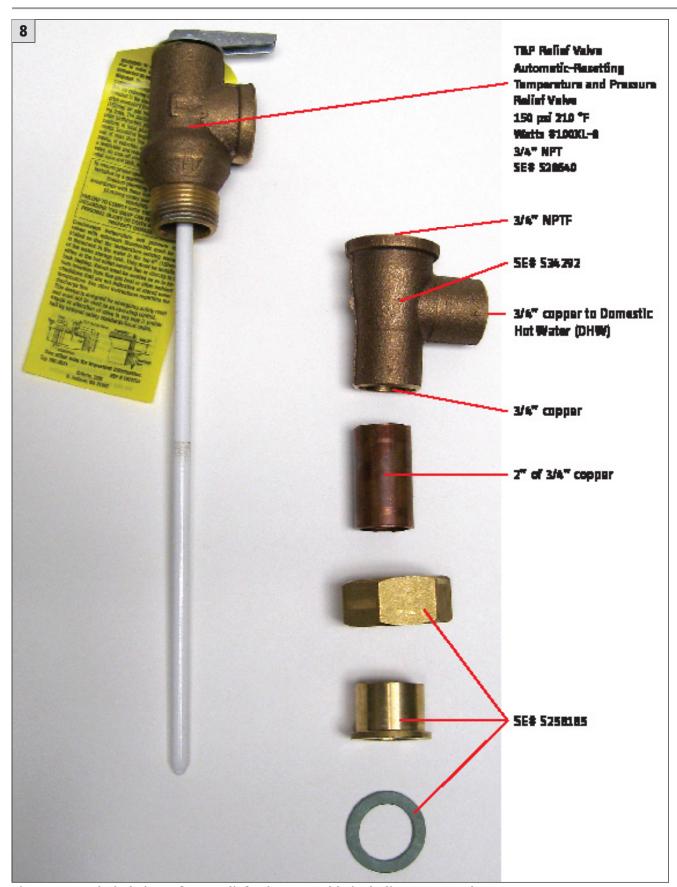


Figure 8: Exploded view of T&P relief valve assembly including part numbers

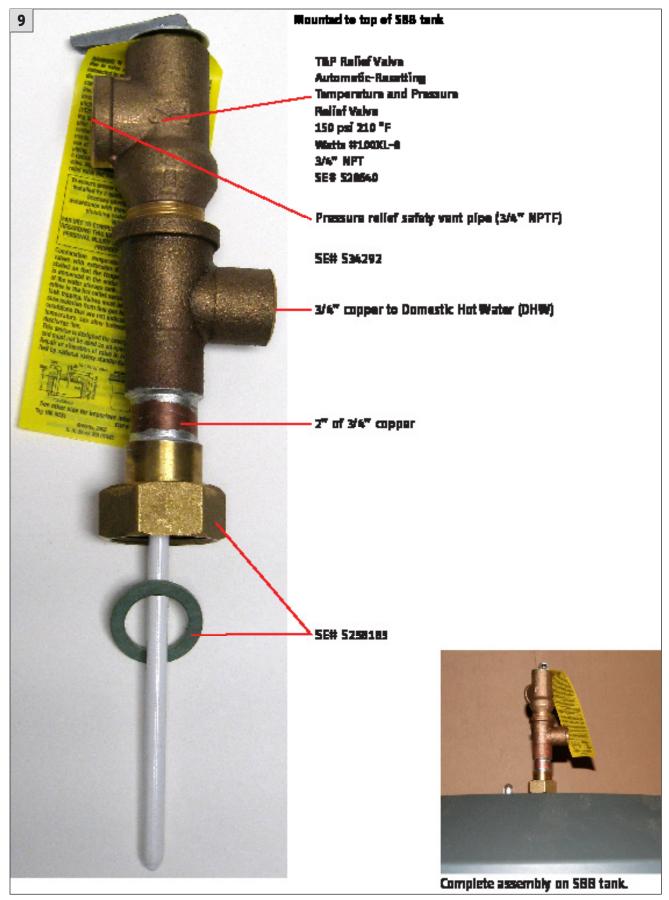


Figure 9: Assembled view of T&P relief valve assembly including part numbers

## WARRANTY

STIEBEL ELTRON WARRANTS TO THE ORIGINAL OWNER THAT THE SBB S OR SBB PLUS; STORAGE TANK FOR SOLAR HOT WATER SYSTEMS WILL BE FREE FROM DEFECTS IN WORKMANSHIP AND MATERIALS FOR A PERIOD OF TEN (10) YEARS FROM THE DATE OF PURCHASE. SHOULD THE PART(S) PROVE TO BE DEFECTIVE UNDER NORMAL USE DURING THIS PERIOD, STIEBEL ELTRON, INC. WILL BE RESPONSIBLE FOR REPLACEMENT OF THE DEFECTIVE PART(S) ONLY. STIEBEL ELTRON, INC. WILL NOT BE LIABLE FOR ANY COSTS OF TRANSPORTATION, REMOVAL, REINSTALLATION, OR ANY OTHER LABOR OR FREIGHT CHARGES THAT MAY ARISE IN CONNECTION WITH A WARRANTY CLAIM OR ANY INCIDENTAL OR CONSEQUENTIAL EXPENSES.

#### THIS WARRANTY DOES NOT APPLY:

- 1. TO CONDITIONS RESULTING FROM A FAILED COMPONENT OR PART THAT IS NOT PART OF THE SOLAR STORAGE TANK
- 2. TO FREEZE DAMAGE
- 3. TO CONDITIONS RESULTING FROM MISUSE, ABUSE, NEGLECT, ACCIDENT, OR ALTERATION
- 4. TO CONDITIONS RESULTING FROM THE INTRODUCTION OF HARMFUL CHEMICALS, CAUSTIC FLUIDS, OR LIQUIDS DELETERIOUS TO COPPER TUBING, INCLUDING IMPROPERLY APPLIED OR MAINTAINED HEAT TRANSFER FLUIDS
- 5. TO EXCESSIVE PRESSURE
- 6. TO CONDITIONS RESULTING FROM FLOODS, EARTHQUAKES, WINDS, FIRE, LIGHTNING, OR CIRCUMSTANCES BEYOND THE MANUFACTURER'S CONTROL
- 7. TO INSTALLATION METHODS WHICH DO NOT CONFORM TO RELEVANT NATIONAL, STATE OR LOCAL CODES AND ORDINANCES, GOOD INDUSTRY PRACTICES OR APPLICABLE MANUALS, DIAGRAMS, TECHNICAL BULLETINS OR WRITTEN INSTALLATION INSTRUCTIONS; AND, TO APPLICATIONS OTHER THAN MEDIUM TEMPERATURE.

TO OBTAIN SERVICE UNDER THIS WARRANTY, THE OWNER MUST FIRST SECURE WRITTEN AUTHORIZATION FROM STIEBEL ELTRON, INC. THE OWNER SHALL BE REQUIRED TO SHOW PROOF OF PURCHASE DATE, AND TO PAY ALL TRANSPORTATION COSTS TO RETURN THE DEFECTIVE PART(S) FOR REPAIR OR REPLACEMENT.

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