



Building A6
Suzhou New & Hi-tech District Export Processing Zone
Suzhou, Jiangsu, China 215151
Tel: +86-512-62696010
Fax: +86-512-62696016
E-mail: inquire@csisolar.com
www.csisolar.com

**Limited warranty statement
standard photovoltaic module products**

Limited Warranty – TWO Year Repair, Replacement or Refund

Canadian Solar Inc. (CSI) warrants the modules to be free from defects in materials and workmanship. The duration of this warranty is 24 months from the date of delivery (Ex Works CSI designated factory).

Claims under the warranty shall only be receivable if the Purchaser can provide the proof that the malfunction of module results exclusively from defects in materials and/or workmanship.

If the product fails to conform to this warranty, CSI will, at its option, either repair or replace the product, or refund the purchase price.

This warranty does not cover failure of products due to improper application or installation, or due to special conditions of use unknown to CSI.

Limited Warranty – Limited Remedy

For all glass-Tedlar® modules rated at 50W and up, but except for use in marine applications or in tropical or equatorial environment:

If, within twenty-five (25) years from the date of sale to the original purchaser, any module has a power output less than 80 % of the minimum power specified at time of delivery, as measured at CSI in both cases, then, provided that such loss in power is determined by CSI (at its sole discretion) to be due to defects in materials or workmanship, CSI will replace such loss in power by either providing to the Purchaser additional modules to make up the total wattage loss, at a cost pro-rated for the time in service of the faulty module, or by repairing or replacing the module, at the option of CSI.

For all glass-Tedlar® modules rated at 50W and up

If, within ten (10) years from the date of sale to the original purchaser, any module has a power output less than 90 % of the minimum power specified at time of delivery, as measured at CSI in both cases, then, provided that such loss in power is determined by CSI (at its sole discretion) to be due to defects in materials or workmanship, CSI will replace such loss in power by either providing to the Purchaser additional modules to make up the total wattage loss, at a cost pro-rated for the time in service of the faulty module, or by repairing or replacing the module, at the option of CSI.

For glass-Tedlar® rated at 10 and 20W:

If, within five (5) years from the date of sale to the original purchaser, any module has a power output less than 90 % of the minimum power specified at time of delivery, as measured at CSI in both cases, then, provided that such loss in power is determined by CSI (at its sole discretion) to be due to defects in materials or workmanship, CSI will replace such loss in power by either providing to the Purchaser additional modules to make up the total wattage loss, at a cost pro-rated for the time in service of the



Building A6
Suzhou New & Hi-tech District Export Processing Zone
Suzhou, Jiangsu, China 215151
Tel: +86-512-62696010
Fax: +86-512-62696016
E-mail: inquire@csisolar.com
www.csisolar.com

faulty module, or by repairing or replacing the module, at the option of CSI.

The remedy set forth in these paragraphs shall be the sole remedy provided under the warranty. The limited warranties set forth herein do not apply to any module which, in CSI's sole judgment, has been subjected to misuse, neglect or accident, or which has been damaged through abuse, alteration, improper installation or application, or negligence in use, storage, transportation or handling, or has been repaired, or in any way tampered with. Costs for transportation of the default and replacing modules shall be borne by CSI. The limited warranties do not cover any cost associated with installation, removal or reinstallation of modules.

The limited warranties set forth herein are in lieu of and exclude all other express or implied warranties, including but not limited to warranties of merchantability and fitness for a particular purpose or application, and all other obligations on the part of CSI, unless such other warranties and obligations are agreed to in writing by CSI. Under no circumstances shall CSI be liable for incidental, consequential, or special damages, however caused.

How to claim your Warranty

If you feel you have a claim covered by warranty, you must immediately notify the dealer who sold you the module under claim. The dealer will advise you on how to handle the claim. Contact CSI if you require further assistance.

The factory will not accept the return of any modules without prior written return authorization.

Severability

If a part of the terms and conditions set out above is held invalid, void or unenforceable due to any particular national or international legislation, it shall not affect other parts of the terms and conditions remaining.